

## **IMPARTIALITY POLICY**

UDEM Adriatic d.o.o. provides system certification services and conformity assessment activities professionally and in accordance with agreed rules, standards, procedures, and policies.

UDEM Adriatic d.o.o is a third-party body that is independent of the manufacturer of the device about which it performs conformity assessment activities. UDEM Adriatic d.o.o is also independent of any other economic operator having an interest in the device as well as of any competitors of the manufacturer within the scope of 2017/745/EU MDR.

UDEM Adriatic d.o.o adopted the following principles as Impartiality Policy;

### **INTEGRITY**

Establishing an impartial and independent structure away from all kinds of financial, administrative, and other internal and external pressures which can affect certification actions and decisions,

### **PROVIDING GUIDANCE**

Providing necessary training for all personnel and top management to understand the importance of impartiality,

### **OBJECTIVENESS**

Regularly analyzing any conflict of interest that threatens the impartiality of actions and provides understanding to all personnel and provide objectiveness in all activities,

### **CONFIDENTIALITY**

Protecting secrecy, independency, and impartiality during conformity assessment activities carried out by personnel and subcontractors,

### **COMPLIANCE WITH LEGISLATIONS**

With the established system based on national and international rules, analyzing independence, impartiality, and confidentiality principles and situations that can cause a conflict of interest,



## **INDEPENDENCY**

Providing independence for all personnel in UDEM Adriatic d.o.o (certification/full-time or part-time auditors and technical experts, site auditors, product reviewers, clinical experts) and all committee members in order to be away from any financial and other pressures and to perform their tasks in accordance with the principles of impartiality policy.

Each UDEM Adriatic employee's personal responsibility is to read and understand the impartiality policy and commit to upholding its principles. UDEM Adriatic's top management must also ensure that all other employees reporting to them have been properly trained, fully understand, and are able to comply with the impartiality policy.

UDEM Adriatic d.o.o. has zero tolerance for any form of direct or indirect corruption, whether committed by employees, subcontractors, subsidiaries, or clients. We conduct business in a fair and transparent manner.

General Manager

Date: 2023 July 13th

Zekeriya Aytaç